Permanent Address
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Professional Profiles
LinkedIn
GitHub/Portfolio

WORK EXPERIENCE

Darktrace, Chicago, Illinois
Senior Cyber Defense Educator, Americas May 2020 - Present

- Built curriculum for 16 courses from the ground up - courses, labs, demos, and presentations - keeping learning material current across release cycles for customer, partner, and internal segments
- Delivered 600+ live technical training sessions in English and Spanish, achieving 82 NPS and increasing client retention by 50% through feedback driven iteration
- Automated training infrastructure provisioning using Python and Bash, reducing environment setup time by 25% and enabling rapid deployment of containerized lab instances
- Designed hands-on lab environments that run reliably in live classroom settings, combining instructor-led delivery with self-paced practical exercises

Capital One, McLean, Virginia and Chicago, Illinois
Associate Software Engineer, Cyber & Card June 2017 - January 2020

- Redesigned developer onboarding documentation and built the internal onboarding application used by 800+ employees quarterly, reducing new hire ramp-up time and establishing a repeatable framework adopted by adjacent engineering teams
- Developed backend REST APIs on AWS using Python; led cloud migration of partner application infrastructure for cost optimization and scalability
- Engineered data pipelines for enterprise SIEM platform (ELK Stack) processing millions of security events from distributed cloud infrastructure; increased data ingestion throughput by 10%

United Airlines, Chicago, Illinois
Airport Operations Intern, Training June 2016 – September 2016

- Audited 20%+ of existing training materials and revised standard operating procedures used daily by 300+ frontline workers, improving instructional clarity and compliance

PROJECT

On Record - Chicago Elections 2027 Housing Tracker 2026
Built an autonomous daily news pipeline (Whisper transcription > LLM extraction > cross-model verification via OpenRouter API) with source linked provenance and human-in-the-loop verification for every claim

EDUCATION

Northwestern University, Evanston, Illinois
Bachelor of Science in Industrial Engineering and Economics June 2017

CERTIFICATIONS

Claude Code in Action, Anthropic February 2026
Technical AI Safety, BlueDot Impact April 2026

TECHNICAL SKILLS

Learning & Enablement: Curriculum design, onboarding program development, training effectiveness measurement, knowledge management, technical writing, bilingual delivery, go-to-market enablement
Programming & Infrastructure: Python, JavaScript, SQL, Bash, AWS, Docker, Git, Linux